

# Department of Community Services



**2004 Annual Report** 

# TABLE OF Contents

#### **Letter from the Director**

#### **Who We Serve**

**Demographics** 

### **Meeting The Needs**

Elderly

Persons with Disabilities

Youth

Serving Those At Risk

**Transportation** 

Affordable Housing

Community Involvement

Grants to the Community

### **Who We Are**

Contact Information
Organizational Chart



# Letter from the Director

Dear Readers.

Over the past year the Department of Community Services' staff, partners and commission members have worked hard to bring an efficient and effective network of human services that is responsive to our community. Often our efforts are behind the scenes – assisting providers that serve our youth, our elderly, our disabled and our low income. Often we are the catalyst that brings advocates, providers, coalitions and citizens together. My staff also works hard to bring funding to the County to assist these organizations in providing that network of human services. This year alone, my staff has acquired over \$7,000,000 in gift, foundation, grants and donations to strengthen our community's safety net. Now that's what I call efficient and effective.

A perfect example of how we work to bring many partners to the table are the efforts we've made to focus on drug prevention in Harford County. This year the Office of Drug Control Policy continued to partner with FACE-IT, a faith-based coalition, to address substance abuse and the many social issues related to substance abuse. The initiative involves thirty members from ten different churches. They have received training in substance abuse prevention strategies and in grant writing to secure funding for prevention programs in our County. This effort led FACE-IT's president, Tom Lantieri, to be named Volunteer of the Year by Community Anti-Drug Coalitions of America. In addition, this year the Office of Drug Control Policy assisted the faith community with substance abuse initiatives by sponsoring the third annual "Faith Based Resource Fair". Sixty different organizations, representing various resources in the county, came together in a cooperative effort to address substance abuse. Now that's partnership that's efficient and effective.

We invite you to review this annual report and discover the many ways the Department of Community Services is working to protect and enhance the quality of life in Harford County.

Mary F. Chance, Director

May F. Chance

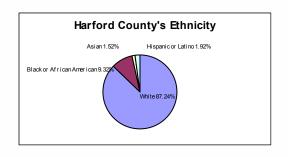
Harford County Department of Community Services

## Who We Serve

The mission of the Department of Community Services is to provide a network of human services that is efficient, effective and responsive to the needs of Harford County citizens.

#### Who We Serve

In 2004, Harford County's population estimate was 235,594 residents, a 17,000 increase from the 2000 census results. The Department of Community Services strives to meet the human service needs of these citizens, with particular emphasis on our elderly, our children and our low income.



#### **Harford County's Community**

2004 population estimate: 235,594 2000 population (U.S. Census) 218,590

#### Harford County's Elderly

Citizens 65 years and over 10.1% 22,160 Frail Elderly - 85 years and over .9% 1,888

#### **Harford County's Youth**

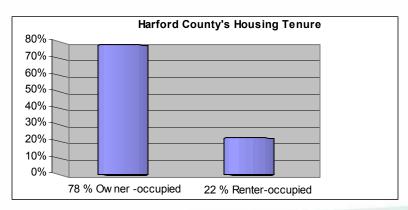
Total Youth under 17	28%	45,189 persons
Under 5	7.2%	15,776 persons
5-9 years old	8.0%	17,476 persons
10-14 years old	8.2%	17,861 persons
15-17 years old	4.5%	9,852 persons

#### Fast Fact:

Between 2000 and 2010 Harford County's senior population is projected to increase nearly 40%.

#### **Harford County's Housing**

Most Harford County residents own their own home.



## Demographics

**Harford County's Citizens At Risk** .... our low income, our addicted and our homeless are the most vulnerable households in Harford County.

#### **Harford County's Low Income**

- 29,151 households (13%) in our community meet the definition of low income.
- 10,695 individuals (4.9%) in our community live below the poverty line.
- 1,447, or 6.7%, of our elderly live below the poverty line

In 2004, the top five zip codes for drug treatment admissions were: Bel Air (593 admissions), Edgewood (314), Abingdon (272), Aberdeen (257), and Havre de Grace (198).

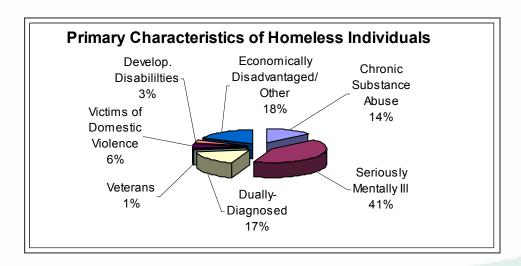
#### **Harford County's Drug Addiction**

- In 2004, 2,323 of Harford County citizens were admitted to drug treatment.
- 60.8% of all those participating in prevention programs were school-aged children. In 2003, 28,081 individuals received prevention intervention services in Harford County.

Harford County's low income zip codes are located primarily along the Route 40 corridor with pockets of poverty located throughout Harford County.

#### **Harford County's Homeless**

In 2004, Harford County provided 386 people with 20,164 emergency shelter or transitional bed nights. This is an average stay of 52 nights per person. A one day census of homeless families showed that 45% were homeless children and, 26% (including children) were victims of domestic violence.



## **MEETING THE NEEDS**

The Office on Aging supports four Harford County senior centers: Aberdeen, Edgewood, Highland and the McFaul Activities Center in Bel Air.

The Department of Community Services' Office on Aging provides information and assistance to the elderly in order to enable them to remain independent with an enhanced quality of life.

#### Information & Referral Services

In 2004, the Office on Aging received more than 6,350 phone inquiries. Staff screened and assessed 374 individuals in need of assistance and provided on-going case work services to 84 frail elderly to help them remain independent in the community.

#### **Annual Caregiver's Conference**

In partnership with the geriatric Assistance & Information Network (GAIN), the 7<sup>th</sup> Annual Caregivers Conference was sponsored by the Office on Aging on Saturday, April 3, 2004. More than 125 caregivers and professionals participated where keynote speakers, workshops and displays provided information to family members caring for loved ones.

#### Senior Health Insurance & Assistance Program (SHP)

This program provides caregivers and beneficiaries with up-to-date information on health insurance issues affecting seniors. In 2004, the SHP Program presented information on the new Medicare Discount cards, Medigap insurance, Pharmacy Assistance, and other health insurance matters of importance to seniors. Over 1,153 individuals received assistance.

#### Caregiver's Program

During 2004, the Caregiver's Program received 2,184 inquiries. Caseworkers made 481 home visits. The Office on Aging assisted with respite care, medications, rent and assisted transportation to 45 caregivers.

#### **Outreach & Education**

The Office on Aging and its senior centers offer a wide variety of programs for active adults age 55 and over. Programs include art lessons, dance, card games and fitness activities for seniors of all levels of ability.

#### **Harford County Advisory Board on Aging**

Wesley Bone Dana Leach Judith Borns Elaine McNally William Clark, Sr. Vicki Mentzer Thomas Fender Pamela Mones Jane Gottwald Kenneth Moseley Joyce Jordan Kaye Ramach **Bruce Keating** Svlvia Tarnove Kathy Kraft

#### **Harford County Advisory Board on Aging**

The Advisory Board worked with the Office on Aging to develop a strategic plan to meet the needs of Harford County seniors for the next 3 to 5 years. The plan will be released in 2005.

## Elderly

#### **Medicare Waiver Assistance**

Low income individuals who qualify for nursing home placement can choose to receive Medicaid support to remain at home or to enter assisted living facilities instead of a nursing home. The average cost for a Harford County Medicaid Waiver client is \$34,747 a year, while the cost of care for a nursing home resident is \$54,246 a year. Currently 47 Harford County frail elders participate in the Medicaid Waiver program, saving taxpayers approximately \$916,472 in nursing home costs. There clients receive ongoing case management to ensure quality care.

#### Supporting Nutrition Supporting Harford County

In 2004, each senior center presented a program on the value of eating fresh produce and distributed coupons good for local Farmers' Market, thus supporting Harford County farmers.

#### Flu Shots

Despite shortages, over 700 Harford County seniors received their flu shots at our senior centers in 2004.

#### **Eating Together Program**

The Eating Together Program provides a hot lunch Monday-Friday to seniors at each senior center. During 2004, more than 31,000 meals were served. For homebound seniors, the Office on Aging, in partnership with Meals On Wheels, provided 46,996 home delivered meals for Harford County seniors.

#### Guardianship

Through the Guardianship Program, the Office on Aging is responsible for making sure court appointed frail individuals receive optimal day-to-day care including assistance with all activities of daily living. Currently this program is responsible for the care of 13 individuals.

#### Long Term Care Ombudsman Program

This program serves as a liaison between nursing home staff and the residents and/or their families in an effort to protect the rights of residents. The Ombudsman investigates complaints from residents and attempts to reach equitable resolutions for them. In 2004, 66 cases were opened reflecting 68 concerns expressed by residents or their families. 99% of these cases were successfully resolved. This year the Ombudsman also provided in-service training for nursing home staff on resident's rights, abuse and neglect prevention, and other related topics.

#### Fast Fact:

In Harford County there are currently 6 nursing homes and 37 licensed assisted living homes.

# MEETING THE NEEDS Persons with Disabilities



The Department of Community Services works to ensure that people with disabilities are afforded the same rights, services and opportunities as people without disabilities.

The Commission on Disabilities advocates and acts as a catalyst for positive change for citizens with disabilities by assessing needs, investigating opportunities for improvement in the quality of life and support of community participation.

#### The Commission on Disabilities

Susan Austin
Deborah A. Braam
Angela D. Cheek
Michael J. Drummond
Buddy Green, Chairperson
Dion F. Guthrie, County Council
Stacey Hull
Gilbert F. Kennedy ,III
Laurie A. Kwiedorowicz,Vice-chair
Keith A. Lewis
Joan Loftus
Rhia S. Perry, Student Rep.
Carol E. Roughton
Michael D. Watkins
Marc J. Weinstein

#### **Transportation**

By bringing together consumers, providers & members of the Commission, a coordinated project to create an efficient plan to meet the transportation needs of individuals with disabilities to heir place of employment was created. The effort included an accessibility survey of 88 Harford Transit Bus stops, focus groups with consumers, public meetings and \$49,820 in federal funding to support the project.

#### Information & Referral Services

The Commission on Disabilities received 273 requests for information & referral services in 2004.

#### Fast Fact:

Over 31,617 Harford County citizens, five years of age and older have disabilities according to the 2000 Census.

#### **Accessibility Accomplishments**

- Members of the Commission serve as the Disability Advisory Group to the MD Codes Administration, reviewing and commenting on requests for waiver to the MD Accessibility Code.
- ◆ The following ADA upgrades took place in response to the Commission's Accessibility Surveys of County Facilities:
  - Parking & restroom upgrades at the Aberdeen Community Services Center
  - Accessible restrooms at the Harford Center
  - ADA upgrades at 10 Parks & Recreation project sites
  - Consulted on ADA improvements at the historic Liriodendron
- Sign language interpreting services for deaf citizens and translation services for non-English speaking residents continued in 2004.

#### **Education & Outreach**

The Commission on Disabilities offered 7 disability related educational programs to 258 participants and 4 outreach activities to 556 citizens. The Commission's web page had a 45% increase in usage in 2004.

## **Youth**

#### **Drug & Alcohol Prevention Programs**

The Office of Drug Control Policy continues to sponsor "Team Up for Drug Prevention". This DEA proven program involved 840 students, 370 parents and 125 teachers and administrators.

#### The Power of Peer Pressure to Make the Right Choices.

ODCP worked with 100 7<sup>th</sup> & 8<sup>th</sup> graders at North Harford Middle to form a Traveling Acting Troop. The Troop addresses issues related to abusing tobacco, alcohol and drugs. This group of students has done prevention programs for over 2,500 other students through the county. They use the power of peer pressure for other students to make the right choices.

#### Mentoring

650 local children have been mentored by 350 volunteers in our community.

Kids C.A.N. hosted 4 Mentoring & Youth Development Training Institutes on topics such as "at Risk Youth" and "Resource Development & Sustainability".

#### Grants

\$532,000 in operational grant funding was provided to local organizations serving Harford County youth. Organizations include the Harford County Boys & Girls Club, Aberdeen Early Head Start Program & Big Brothers & Big Sister.

#### Youth At Risk Programs

The **Criminal Justice Coordinating Council** awarded \$55,000 to community organizations, churches and schools dedicated to assisting children and neighborhoods at-risk.

The **Alternative Day Education** Program operates a school for children under court supervision who have been suspended from the public school system.

The **Neighborhood Youth Panel** is an initiative designed to divert first or second time non-violent juvenile offenders from the court system by allowing them to participate in an informal hearing. The program combines Juvenile Services and community members. In 2004, the panels serviced 59 youth in Bel Air (22), Fallston (20) and Darlington (17).

#### Addressing Under Age Drinking

1500 students and 150 adult chaperons attended 8 different chemical free after prom/ after graduation celebrations. The Office of Drug Control Policy sponsored events through the county to reduce underage drinking. Parents received underage training concerning underage drinking and students participated in prevention activities.

52 volunteer enhanced the reading skills of children at 12 elementary schools in Harford County through the Partners in Reading Program.

#### **Mediation Skills**

In 2004, a pilot project to use mediation skills to resolve disputes in high schools was launched at Joppatowne High School.

#### **School Beautification Grants**

\$50,000 was provided to schools throughout Harford County for improvement projects such as painting, landscaping and the creation of outdoor classrooms.

## MEETING THE NEEDS

The Department of Community Services' Office of Drug Control Policy promotes and provides substance abuse prevention services through strategies utilizing the resources of public/private agencies and citizens.

#### "Pulling Together for a County Free of Drug Abuse"

The Office on Drug Control Policy (ODCP) believes that it requires a cross section of public & private agencies, as well as individuals, to mitigate the problems attributed to use, abuse and addiction. The role of ODCP has been to make the "impact" through innovative new programs, assisting others in developing prevention strategies while providing an ongoing core of high quality prevention services.

In 2004, The Office of Drug Control Policy acquired \$990,645 in federal grants, state grants and donations to enhance prevention services in Harford County.

10,754 Harford County citizens participated in Department of Community Services substance abuse prevention programs in 2004.

#### **Additional Prevention Programs**

The Department offered 38 recurring drug prevention programs that focus on at-risk populations. A recurring program is at least six sessions and addresses a specific area of prevention.

Drug & alcohol prevention programs were presented to inmates of the Harford County Detention Center. The program's topic, "Commitment to Change" was so successful the warden of the detention center asked for the program to be expanded to include parenting courses.

The Office of Drug Control Policy sponsored a "Healthy Decisions" program for the Department of Juvenile Justices. This ongoing weekly programs addresses the health and legal issues of alcohol and drug abuse to juveniles who have been arrested by law enforcement officials.

\$4000 in forfeited money from illegal drug proceeds was provided by the Harford County Joint Narcotics Unit for drug education programs for local hotel and apartment managers.

## Serving those at RISK

#### **Juvenile Drug Court**

This program addresses the needs of county juveniles in need of intense outpatient substance abuse treatment. The substance abuse treatment program is 12 months long and may include commitment to an inpatient facility operated by the Department of Juvenile Services. In 2004, 61 juveniles received treatment for using marijuana, ecstasy, heroin, hallucinogens, cocaine and alcohol. 90% (55) of the youth received their high school diploma, GED, vocational training or gained employment while in the program.

The Office of National Drug Control Policy recognized the success of Harford County's efforts on the floor of Congress.

#### **Community Partnerships**

Aberdeen Bible Church's Inner County Outreach Program

Addiction Connections Resource (ACR)

Anna's House

Boys & Girls Club

Boy Scouts & Girl Scouts

Department of Juvenile Services

Department of Social Services

FACE IT (Faith Communities Empowering Intervention Training

Faith Partnership Council

Harford County Public School System

Harford County Residents Against Substance Abuse (RASA)

Harford County Joint Narcotics Task Force

Harford County Family Systems Reform Initiative

Harford Community College Parenting Program

Harford County Sheriff's Office

Harford County PTA's

Harford County Police Commission

Health Harford

John Carroll School

Maryland State Police

New Destiny Faith Community & Mentors

Police Athletic League (PAL ) Center

Private and Home School PTA's

St. Margaret's School

United Way

Upper Chesapeake Hospital

YMCA of Harford County

administration for implementation as a statewide initiative to address juvenile drug and crime problems.

County's Juvenile Drug Court has been adopted by the Ehrlich

#### **D.U.I. Subsequent Offender Court**

This new program addresses repeat drunk driving offenders in Harford County. This project is a partnership with the District Court, States Attorney, Public Defender, Health Department, Parole & Probation and the Office of Drug Control Policy.

The **Hotspot Initiative in Edgewood** provides support for addiction recovery, community policing and after-school programs within the community of Edgewood.

In 2004, 180 participants from the faith based community, schools and community organizations attended a training symposium that addressed substance abuse.

## MEETING THE NEEDS

A goal of the Department of Community Services is to enhance the ability of public/private sector organizations to provide human services to Harford County citizens.

#### Health

The Cal Ripken Sr. Cancer Fund has awarded \$86,000 to citizens of Harford County who are victims of cancer and are not able to afford items like prescription costs, transportation, wigs, and doctors visits.

In 2004, The Department of Community Services staff raised over \$2,000 for the March of Dimes Campaign.

Planning for the next Community Health Assessment Project (CHAP) was undertaken in 2004 the project identifies specific areas of unmet health needs in Harford County.

#### **Expanding Library Services**

The Department of Community Services was successful in receiving funding for a fully ADA accessible mobile library to serve senior centers, assisted living centers and nursing homes located along the Route 40 corridor of Harford County. The majority of Harford County's low income and minority seniors live in this area.

#### **Emergency Preparedness**

The Department of Community Services coordinates the training and activation of Mass Care sheltering in the event of a regional disaster. The Department also coordinates the training of citizens volunteers to assist community neighbors in the event of an emergency.

The Seniors and Law Enforcement Together (SALT) Council has provided the following emergency preparedness assistance:

- 911 preprogrammed cell phones were provided to homebound seniors.
- Medical information cards were distributed. These refrigerator magnet cards contain personal medical information for responding emergency personnel.
- Flashing light devices have been installed in the homes of seniors. These lights are activated when 911 is called to allow emergency personnel to respond more easily and quickly.

#### **Community Emergency Response Trained Volunteers**

49 citizens were trained as Community Emergency Response Training (CERT) volunteers to meet the emergency needs of their neighbors in the event of an emergency.

## Serving those at Risk

The Community Development Division believes in a continuum of care for our low income households. The continum of care works to build a safety net of services for those at risk of homelessness and those that are homeless in Harford County.

In 2004, Harford County providers served 386 people with 20,164 emergency shelter or transitional housing bed-nights. The average stay was 52 nights per person.

In 2004, \$1,559,544 was provided by Harford County to local nonprofits to prevent homelessness in our community.

#### Fast Fact:

Through funding from the Department of Community Services, the Salvation Army, Alliance, Inc. and the Department of Social Services provided 3,020 motel nights to homeless persons with the average stay of one week

#### **Eviction Prevention:**

15,295 households received eviction prevention services in 2004. Local nonprofits assisted in the monthly rental and mortgage payments, security deposits and first month's rent for these low income households.

#### **Emergency Food:**

In 2004, the county was able to distribute 161,245 pounds of food valued at \$118,385 to local shelters (6), soup kitchens (5) and food pantries (17). As of September 2004, 2,591 households in Harford County are being served through The Emergency Food Assistance Program (TEFAP).

In 2004 the Harford Community Action Agency used Department of Community Service funds to build and open the Bel Air pantry, improving the distribution of food to Harford families in need.

#### Sheltering:

In 2004, operational funds were provided to the following local shelters:

- Anna's House
- FCCAU Rotating Shelter
- Harford Family House, Inc.
- SARC

Harford County also provided funding for the construction of an 28 bed emergency shelter for homeless adults and children. Work is scheduled to begin in 2005.

#### **Fast Fact:**

SARC, the county's domestic violence provider, served the most clients. 163 victims stayed an average of 34 nights at SARC's 28 bed emergency shelter.

# MEETING THE NEEDS Transportation





A goal of the Department of Community Services is to provide dependable and effective transportation to the County's transit-dependent population by connecting population centers.

#### **Harford Transit**

Harford Transit provides public and specialized transportation services in Harford County. Services include 7 public bus routes operating Monday through Friday, as well as door-to-door service for the elderly and persons with disabilities under the age of 60. Bus transportation within the County enables those without access to automobile transportation to reach places of employment, education, medical treatment and commerce.

Harford Transit operates a fixed route bus system serving population centers in Havre de Grace, Aberdeen, Bel Air, Edgewood and Joppa and points in between.

#### **Transit Stats**

In 2004, Harford County provided transportation for 238,880 passengers.

38% (91,292) of our passengers are elderly and/or disabled

#### **Demand Response Transportation**

In 2004, Harford County provided 14,682 rides for elderly and disabled passengers. This door-to-door service assisted citizens with reaching doctors appointments and medical treatments.

#### **Providing More Effective Transportation**

Many human service providers for the disabled found themselves duplicating the same transit paths each day. The duplication of routes was inefficient and expensive for the providers and Harford Transit. By bringing together consumers, providers and members of the Commission on Disabilities, a coordinated project to create an efficient plan to meet the transportation needs of individuals with disabilities was created. The effort included 88 accessibility surveys of Harford Transit Bus Stops, focus groups with consumers, public meetings and \$49,820 in funding from the State of Maryland to support the project.

## Affordable Housing

The Department of Community Services provides support and financial assistance for the development and preservation of affordable housing in Harford County.

#### **Homeownership Opportunities**

Community Services provides funding for the County's down payment assistance program. Up to \$5,000 is available to income eligible first time Harford County homebuyers.

Community Services also provides funding and office space to Harford Habitat for Humanity, Inc. and Inner County Outreach, Inc. to develop affordable homeowner housing.

### Harford County's Community Housing Development Organizations (CHDOs)

Harford Habitat for Humanity, Inc.

Inner County Outreach, Inc.

CHDOs are authorized local non-profit housing organizations that focus on affordable housing.

#### **Supportive Housing**

Community Services provided \$538,964 in funding to local nonprofits for rental housing with case management services to our homeless and at-risk. Providers receiving assistance were:

- Alliance, Inc.
- Anna's House, Catholic Charities
- Harford Family House, Inc.
- Mental Hygiene Administration



### 2004 Department of Community Services Rental Housing Projects

Aberdeen Senior Housing
55 unit affordable senior rental housing
Developer: Catholic Charities

Woodbridge Commons
131unit workforce rental housing
Developer: Shelter Development

Abingdon Senior Housing, 55 unit affordable senior housing Developer: Catholic Charities

Washington Park Apartments
178 unit renovation in Aberdeen
Developer: Affinity Hanover Square

## Rehabilitation Assistance For Homeowners

Community Services provides funding for the following local emergency repair assistance and rehabilitation programs.

- Rebuilding Together, Inc.
- Harford County Emergency Repair Program
- Accessible Ramp Program
- Harford County Rehabilitation Loan Program

## **MEETING THE NEEDS**

Over 400 citizens attended the annual Faith Based Resource Fair where 60 organizations came together in a cooperative effort to address substance abuse.

#### **Faith Based Initiatives**

FACE-IT (Faith Activated Community Empowering Intervention Training), a 30 member strong alliance of area churches work to address substance abuse and associated social issues in Harford County. FACE-IT President, Tom Lantieri, was named Volunteer of the Year by SAMSA for the groups efforts in the county.

#### Mentoring

Kids C.A..N (Caring Adult Network of mentors) promotes mentoring in Harford County. The program identifies and provides opportunities for caring adults to help young people succeed in life. To date, 350 volunteers have mentored 650 Harford County children.

#### **Mediation Program**

Harford County's Mediation Program provides an accessible, expedient affordable alternative dispute resolution service that fosters better communication between citizens and enables self-determined resolutions to conflict. In 2004, 119 cases were mediated by volunteers.

#### Volunteering

The Volunteer Center matches volunteers to projects in need. Over 475 exciting volunteer positions are available and can be accessed at ww.co.ha.md.us/volunteer, In 2004, 1,174 volunteers were referred to 190 organizations.

In 2004, 30 volunteers and 13 organizations were highlighted on the HCN show, *Volunteer Connection*.

#### **Fast Facts:**

100% of all mediations are conducted by trained community volunteers

89% of all mediated cases result in resolution by agreement

72% of all cases are referred by public agencies

#### Retired and Senior Volunteer Program (RSVP)

RSVP personally assists individuals age 55 and older in finding meaningful volunteer experiences. In 2004, 218,539 service hours were documented by seniors and short term projects in Harford County – a value of \$3,756,000.

#### Make A Difference Day

2004,

public schools,

9 churches and 19 community

organizations

were provided

background and reference

check services, mentoring

recognition

training

events.

32

and

27 groups and individuals participated in this Volunteer Center event resulting in 200 new book bags and 11 boxes of personal care items for children in foster care.

## Community Involvement

The Department of Community Services Human Relations Office acts as a liaison on human relations matters between Harford County Government, various governmental and private agencies and the local community.

#### **Human Relations Commission**

The Human Relations Commission is an advisory board formed under the County code to study the nature and causes of social friction in the community and to make recommendations to the County Executive and County Council with a view toward alleviating social problems and promoting equality, understanding and harmonious relations among the citizens of the County.

#### 2004 Good Neighbor Award Winners

Grove Presbyterian Church,

Harford REALITY Program

S.M.I.L.E.S, Havre de Grace High School Student Organization

### The Human Relations Commission

Wendell Baxter, Jr.

Stephen T. Feinland

Carlton G. Ford

Brenda Y. Greene-Hinton

Jane Howe

Valaria Johnson, Chairperson

S. Scott Phillips, Vice Chairperson

Christina R. Presbury

Cathy R. Price

Cheri C. Wilson

#### **Good Neighbor Award Winners**

Organizations that provide programs and activities that strengthen and unite neighbors and communities, improve the community infrastructure; support underserved groups; build partnerships in education and demonstrate unity and cooperation among diverse segments in the community.

### Joseph Bond/Martin Luther King Humanitarian Award Winners

Each year organizations & individuals who work to make Harford County a better place by alleviating social problems, promoting equality, understanding and harmonious relations are recognized by the Human Relations Commission and the Department of Community Services.

### 2004 Joseph Bond-Martin Luther King Humanitarian Award Winners

Mary F. Chance, Government Award

Rev. Mark Nolan, New Hope Baptist Church, Faith Community Award

The Ralph and Shirley Klein Family, Business Award

Inner County Outreach, Community Award

#### **CANES Fun Fest**

The Office of Human Relations is a proud sponsor of Fun Fest, an outdoor fair that provides information on available services to non-English speaking residents of Harford County. The Community Association of Non English Speakers (CANES) is the annual event organizer.

# MEETING THE NEEDS Community



## <u>Involvement</u>

Last year GBCHRB, our fair housing provider, conducted 25 sales & rental tests in Harford C o u n t y . N o incidences of discrimination based upon race, disability or family status were found.

#### Fair Housing Initiatives

Harford County partners with area fair housing organizations to provide education & outreach on fair housing issues. In 2004, Greater Baltimore Community Housing Resource Board, Inc. (GBCHRB) developed curriculum for elementary and high school students to learn how to buy and rent housing. GBCHRB also worked and produced disabilities awareness spots for the local cable network.

#### **New Visions for Women Conference**

100 women attended the New Visions for Women Conference, a Community Services sponsored event, where women from a variety of backgrounds gather to gain insight and information on topics essential to their personal and professional growth.

#### The Women's Commission

Melissa Barnickel

Shirley Brunkhorst

Carol A. Deel

Amy E. Carlson, Chairperson

Mary F. Cogley

Lisa Forbes

Jane Howe

Marlene Lieb

Bernadette Low

Linda G. Osborne

Diane Schmittinger

Jennifer Weeks Sekowski

Deborah Starr

### 2004 Women's Commission Scholarship Winners

Laurie Besold

Teresa Glodek

Laura Herron

Jaclyn Johnson

Justine Smith

Sara Wallet

Jaime Walther

Anne Wein

#### Women's Commission

The Commission for Women works to promote the economic, social and political equality of women. It's mission is to be the visible resource for Harford County women in their endeavor for economic, social and political equality.

#### Information & Referral Service

The Women's Commission produces the Harford County Resource Guide, a listing of a wide variety of programs and services for those in need. The guide is available at www.co.ha.md.us or by calling the Department of Community Services at 410-638-3389.

## **Grants** to the Community

#### 2004Program Funding

The Department of Community Services works to address the resource needs of public and private organizations that are striving to meet the emergency and daily needs of citizens.

In 2004, The Department provided \$8,384,94 in program funding to meet community needs.

#### 2004 Community Services Program Funding

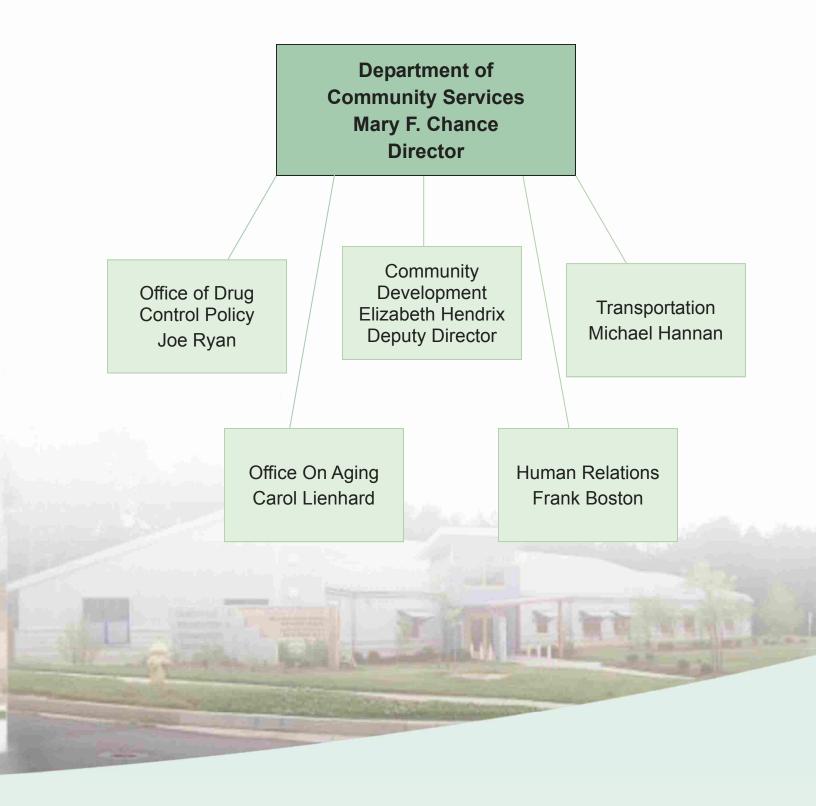
Programs & Services	Local	State	Federal	Total
Senior Services	140,312	456,297	659,774	1,256,383
Youth & Drug Prevention Programs	394,649	356,976	522,346	1,273,971
Low Income, Disabilities & Homeless Programs	926,384	140,860	2,410,693	3,477,937
Community Programs	19,000	55,949	292,225	367,174
Transportation	336,921	732,921	939,640	2,009,482
Total Funding	1,817,266	1,743,003	4,824,678	8,384,947

# WHO WE ARE Contact Information

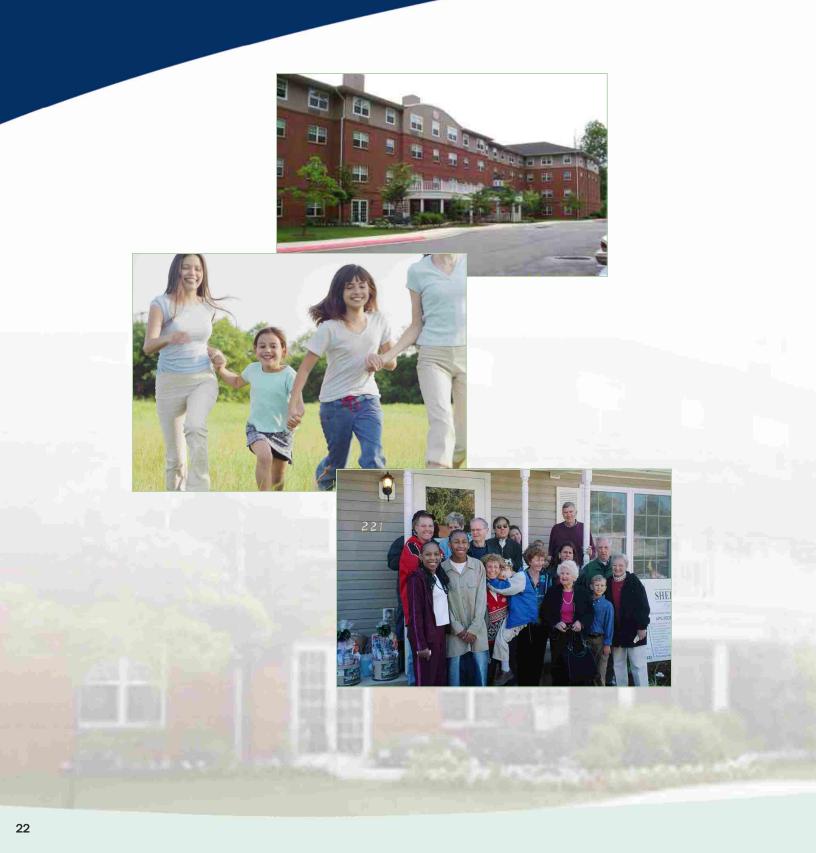


Office of the Director	Mary F. Chance	410-638-3391
General Information	All Staff	410-638-3389
Commission on Disabilities	Sharon Grzanka	410-638-3374
Drug & Alcohol Programs	Joe Ryan	410-638-3333
Emergency Preparedness	Beth Hendrix	410-638-3389
Faith-based Initiatives	Robin Rossbach	410-638-3333
Grants	Beth Hendrix	410-638-3389
Homeless & At-Risk Services	Elizabeth Meadows	410-638-3389
Human Relations Commission	Frank Boston	410-638-4739
Mediation	Jennifer Noffke	410-638-4807
Mentoring	Michelle Luce	410-638-3333
Senior Services	Carol Lienhard	410-638-3025
Transportation	Michael Hannan	410-612-1620
Volunteering	Volunteer Center	410-634-4434
Women's Commission	Tina Potts	410-638-3389

# Organizational chart



# DEPARTMENT OF Community Services



## Mission

The mission of the

Department of Community Services

is to provide a network of human

services that is efficient,

effective and responsive to the needs

of Harford County citizens.

# Department of Community Services

220 South Main Street
Bel Air, Maryland, 21014
410.638.3389
http://www.co.ha.md.us/services/